



“ Our partnership with Skillsoft has allowed us to easily reach all of our employees throughout Manitoba with important training materials to help them develop critical skills necessary to excel at their jobs and further their careers.”

**Lianne Lagasse, Department Manager, Employee Learning and Development Department, Manitoba Hydro**

## BUSINESS CHALLENGE

Manitoba Hydro is Manitoba's largest Crown Corporation and the major energy utility provider serving the province, generating and exporting electricity to over 500,000 customers using self-renewing water power. It is also a major distributor of natural gas, reaching more than 100 communities throughout Manitoba, Canada.

However with approximately 6,400 employees spread over a 250,900 square mile region, the company faced significant challenges in providing consistent access to training content across its vast employee base.

## HOW SKILLSOFT® HELPED

Over 200 Skillsoft Business Skills and Desktop courses were made available to employees across the company. Skillsoft Leadership Development Channel™ video content was added for department instructors as a resource when creating the workshops that they facilitate.

Manitoba Hydro rounded out its eLearning portfolio with Skillsoft Leadership Advantage™, a collection of focused resources targeting essential leadership and management skills. By integrating these assets into targeted learning tracks the company enabled employees to acquire the mix of skills and abilities needed to take Manitoba Hydro into the future.

## KEY METRICS

**30%** Employees who used Skillsoft content to develop a skill required to perform their job witnessed a **30% increase** in that skill level.

**92%** **92%** of employees said they were planning to use Skillsoft resources again and **83%** would recommend Skillsoft to their colleague.

## ABOUT MANITOBA HYDRO

Manitoba Hydro is a Crown Corporation and the province's major energy utility. From their head office in downtown Winnipeg, Manitoba, Canada, serve 561,869 electric customers throughout Manitoba and 274,817 natural gas customers in various communities throughout southern Manitoba; are one of the lowest cost providers of electricity in Canada; export electricity to electric utilities through their participation in three wholesale markets in Canada and the mid-western United States; offer a wide range of energy services and programs to their customers, either directly or through their business interests; generate nearly all of their electricity from self-renewing water power.

