

UNIVERSITY of HOUSTON

“ We are proud of the response so far. This is a benefit we hope to continue providing to our UH family for a long time to come. ”

**Don Perry, the Skillsoft administrator and lead trainer
for the IT training department**

BUSINESS CHALLENGE

The University of Houston is one of Texas' leading public, higher educational institutions. Founded in 1927, it is home to 39,800 undergraduate and graduate students, faculty and staff and is part of the UH System.

The University was going through an organizational change and the new director of IT organizational development was charged with developing an employee driven improvement program focused on IT professional development. Faculty and staff already used IT courseware from Smartforce, which had recently merged with Skillsoft. The merger offered new opportunities for the university to take advantage of Skillsoft's complete library of eLearning resources. Their research identified business skills as the highest priority for improvement.

HOW SKILLSOFT® HELPED

After a successful pilot, the university became Skillsoft's first enterprise-wide education partner in the United States, acquiring the complete library of business, IT and desktop eLearning courseware and Skillsoft Books collections.

Working together, the departments helped the university add additional courses and the Skillsoft Books online book collections. Five College of Technology professors began using Skillsoft in their classrooms with one professor, Dr. Sharon Lund O'Neil, deciding to implement a blended learning format using Skillsoft courses, for the "Leading Change in the Workplace" course.

KEY METRICS

152% 152% increase in the number of courses accessed

372% 372% increase in the number of course completions

ABOUT UNIVERSITY OF HOUSTON

Founded in 1927, the University of Houston is the leading public research university in the vibrant international city of Houston. Each year, they educate more than 40,750 students in more than 300 undergraduate and graduate academic programs, on campus and online. UH awards more than 8,000 degrees annually, with more than 230,000 alumni. UH is located in Houston, Texas, the nation's fourth-largest city and the energy capital of the world. Our students regularly test their skills through internships with national and international companies based here, and our faculty routinely partner with businesses and government agencies through research.

