



“ What makes Skillsoft’s Technology & Developer solution so effective is it offers highly structured, up-to-date, and easy-to-use training for our members. Skillsoft enables CGI to provide the right skills at the right time. ”

**Helen Sussex, Director Global Learning Design and Creation, CGI**

## BUSINESS CHALLENGE

CGI is one of the world’s largest IT and business consulting services firms. Operating in hundreds of locations across the globe, CGI’s 74,000 members help clients to accelerate results, transform their organizations and drive competitive advantage.

Rising customer expectations and increased competition mean innovation and agility are in greater demand than ever before. CGI sought to develop an agile, growth mindset throughout its global organisation by offering self-directed learning that is easy to access and use, directly supports CGI’s rapidly evolving technology offerings at every level and is easy to update, improve and scale.

## HOW SKILLSOFT® HELPED

Deployed via a Skillsoft learning platform, CGI introduced a learning programme based on three e-books backed by **Skillsoft’s Technology & Developer** content.

The first e-book, called Emerging.NOW, developed by the CGI Emerging Technologies Center of Expertise, covers emerging technologies. Emerging.SKILLS, was designed by CGI and Skillsoft, to deliver the skills required for the new technologies. Emerging.ECOSYSTEM focuses on CGI’s network of partners and collaborators.

Working with Skillsoft, CGI developed libraries of technical content with integrated quarterly updates. This continuous improvement cycle ensures that the content is synchronised with CGI’s latest capabilities and offerings.

## ABOUT CGI

Founded in 1976, CGI works with clients around the world through a unique client proximity model complemented by a global delivery center of excellence network to help clients accelerate results, transform their organizations and drive competitive advantage. With 74,000 consultants and professionals across the globe, CGI delivers an end-to-end portfolio of capabilities, from IT and business consulting to systems integration, outsourcing services and intellectual property solutions. CGI works with clients through a local relationship model complemented by a global delivery network that helps clients digitally transform their organizations and accelerate results.

## KEY METRICS

**28k** 28,000 CGI members used Skillsoft’s content, in 2018

**36%** 36% adoption increase initially

**51%** DevOps is the most popular topic (51% of all usage) followed by Customer and Employee Experience (20%)



Intelligent automation, advanced analytics and cloud native development increased usage the most

